LOBBY TELLER SYSTEM

With Teller Chute



Operation, Maintenance, and Installation Manual



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Table of Contents

	Page #
Operation Operator Instructions	4 - 5
Theory of Operation	6 - 7
Installation & Maintenance	
System Special Installation Dress dures	0
Special Installation Procedures Maintenance Procedures	8 9
Installation Details	10-19
Customer Unit	
Customer Unit Wiring Diagrams	20-26
Controller	
Controller Adjustment Guide	27-28
Spare Parts	
Overall Spare Parts List	29-30

Operator Instructions

System Description

The Model LTS1000 Lobby Teller System is an overhead pressure/vacuum system that utilizes a 4 ½" tube and carrier. The carrier travels from the teller unit to the customer unit under vacuum and returns under pressure. The blower unit is remotely located in the ceiling.

Teller Send Operational sequence

- Teller inserts carrier into Teller Chute.
- Teller presses SEND.
- Send cycle begins.
- Carrier arrives at Lobby Teller Unit and door opens.

Customer Send Operational sequence

- Customer inserts carrier into Lobby Teller Unit.
- Customer presses SEND to start Recall cycle (Customer Send) and send carrier to Teller Unit – door closes.
- Recall cycle begins.
- · Carrier arrives at Teller Unit.

The Lobby Teller Unit utilizes a motorized door that opens and closes automatically. The door closes when SEND is pressed and opens at the end of a teller send cycle.

The door motor features a clutch mechanism that activates when the door's motion is interrupted by an obstruction – such as a pen or finger. The door will close normally after the obstruction is removed. This feature prevents operator injury and damage to the unit.

Teller Chute switch operation SEND

Sends a carrier to the Lobby Teller unit.

RECALL

Recalls a carrier from the Lobby Teller unit; identical to "customer send".

ON/OFF

Powers the system on or off. May be used to clear unusual system conditions by switching off for at least 30 seconds then on again.

Also controls power to Lobby Teller video and lighting.

Lobby Teller Unit switch operation CALL

The CALL switch is connected to the audio system to alert tellers to the presence of a waiting customer.

The CALL switch is commonly used in audio systems to generate a call signal when a customer needs to speak to a teller.

SEND

The SEND switch is used by the customer to dispatch a carrier to the teller unit and is functionally identical to the teller RECALL switch.

Carriers

Carriers must be closed fully before they are inserted into either the teller unit or the customer unit. Carriers that are not fully closed may fail to leave the sending stations, becoming lodged within the transmission tubing, or possibly lose their contents during transmission.

Sending coins or other heavy objects is not recommended. If coins are to be sent, it is recommended that they be rolled **and** placed in a pouch or bag. Loads that can shift during transmission may cause malfunction or damage to the carrier or system.

Carriers are not to exceed a gross weight of 3 lbs.

The contents of the carrier must be fully within the carrier and not caught between edges. Multiple transmissions should be used if a load is too large to fit within the single carrier.

Theory of Operation

Powering the system

The Toggle switch on the Teller Chute controls power to the entire Lobby Teller System. Within the switch is a "RED" LED that indicates "power on".

Power ON

- 1. Teller switches power on.
- 2. Power indicator illuminates.
- 3. Lobby Teller Unit door opens.
- 4. Camera and monitor in Lobby Teller unit are powered on.
- 5. Lobby Teller Unit lighting turned on.
- 6. System is now in ready state.

Power OFF

- 1. Teller switches power off.
- 2. Power indicator extinguishes.
- 3. Lobby Teller Unit door closes.
- 4. Camera and monitor in Lobby Teller Unit are powered off.
- 5. Lobby Teller Unit light is turned off.
- 6. System in now off.

The power switch may be used to recover from unusual system conditions simply by switching it off for at least 30 seconds and on again – this will reset the system.

Teller Send Cycle

- 1. Teller inserts carrier into Teller Chute.
- 2. Teller presses SEND switch.
- 3. Send cycle begins. (If Lobby Teller Unit door is open, it automatically closes).
- 4. Vacuum blower activates.
- 5. The check valve in the Valve Bend closes and the relief valve opens, pulling a vacuum toward the LTS unit.
- 6. The carrier is pulled under vacuum from the Teller Chute through the transmission tubing toward the LTS unit.
- 7. Carrier passes the Valve Bend over the LTS unit and drops into the LTS unit.
- Pressure ahead of the carrier decelerates the carrier for a soft landing in the LTS unit. (The check valve in the Valve Bend blocks air flow from the LTS unit to assure a soft landing.
- 9. When the Cycle Timer on the controller times out, the LTS door opens.

Customer Send (Recall) Cycle

- 1. Customer places carrier into the Lobby Teller Unit.
- 2. Customer presses SEND switch and the LTS door closes.
- 3, Recall cycle begins.
- 4. Pressure blower activates.
- 5. The check valve in the Valve Bend opens and the relief valve closes, sending air pressure into the LTS unit.
- 6. The carrier is pushed under pressure from LTS unit through the transmission tubing toward the Teller Chute.
- 7. Carrier passes the Deceleration Switch shown in #0520033B over the Teller Chute and falls into the Teller Chute.
- 8. Upon activation, the Deceleration switch triggers the controller which removes power from the Pressure Blower and activates a carrier braking solenoid/valve.
- 9. The carrier braking solenoid/valve seals the tubing and the falling carrier creates a vacuum in the tubing as it falls. The vacuum assures a soft landing for the carrier at the Teller Chute.
- 10. The Recall Cycle ends with the soft landing of the carrier at the Teller Chute.

Special Installation Procedures

Lobby Teller Unit

The Lobby Teller Unit is installed in a wall with blockout and supports (see #Lt0008 for blockout information).

Guard against dropping debris into Lobby Teller Unit while cutting holes and during installation. The Lobby Teller Unit door assembly *must be kept clean from debris* for proper operation. It is recommended that the top of the Lobby Teller Unit be covered with paper or plastic while construction takes place. Vacuum the bottom of the door track after installation is complete.

Timer adjustment

Adjust timer T1 for approximately 3 seconds greater than the time required for an empty carrier to be sent from the Teller Chute to the Lobby Teller Unit. (This should be 2-3 seconds after the carrier lands at the Lobby Teller Unit).

See drawing number 500137C & 500356E (pages 26 & 27) for additional controller settings.

Teller Chute

The deceleration trigger *must* be installed in the horizontal orientation shown in drawing #0520033B in order to function properly. If it is not installed in the correct orientation, the carrier may land hard at the Teller Chute.

Blower unit

The Blower Unit *must* be installed in a horizontal orientation as indicated by the stickers on the housing.

Tubing

All tubing *must* be sealed properly. *Seal all joints* – especially those at the teller and customer units.

All inside edges of tube joints *must be de-burred and ground to an angle* to prevent excessive wear on carriers.

Maintenance Procedures

Blower Unit

The 521 Blower Unit shown on #0520093A is equipped with 10-amp circuit breakers designed to prevent the motors from overload.

If the system does not work in one or both directions, check to see if either circuit breaker on the blower has tripped. Also, if SEND or RECALL lights up but blower fails to run, confirm that the door is fully closed.

If circuit breakers trip regularly, arrange for an authorized service agent to diagnose the problem.

Deceleration Trigger Bend

Proper deceleration trigger function is essential to good system performance.

If carrier lands hard at the Teller Chute, inspect the deceleration trigger (see drawing #0520033B). If it is cracked, worn, or missing, it *must be replaced immediately.*

The deceleration switch assembly has 4 switches in it – only one switch is required for proper operation. If the assembly is inoperable, it *must be replaced immediately.*

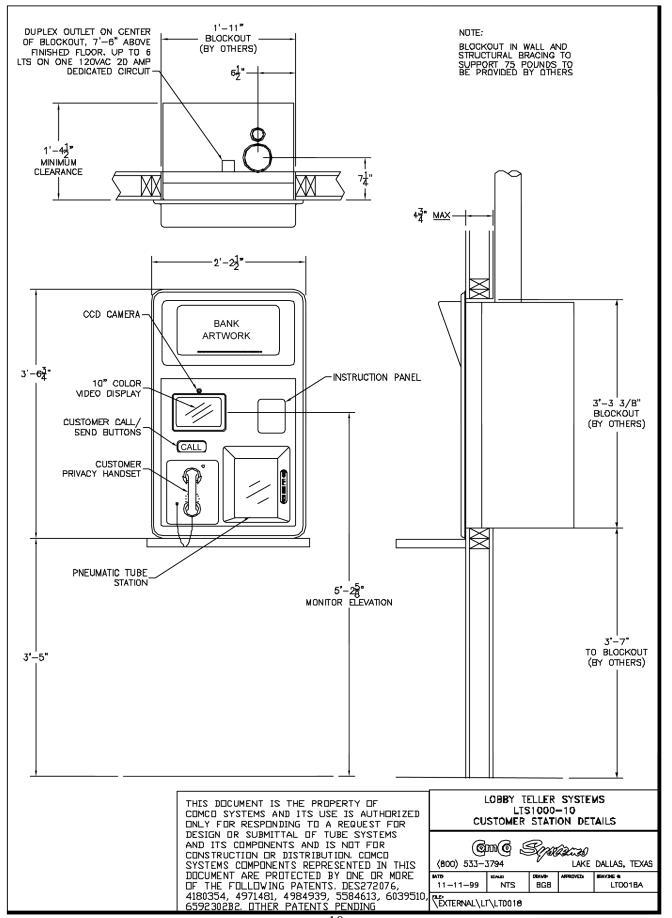
Carriers

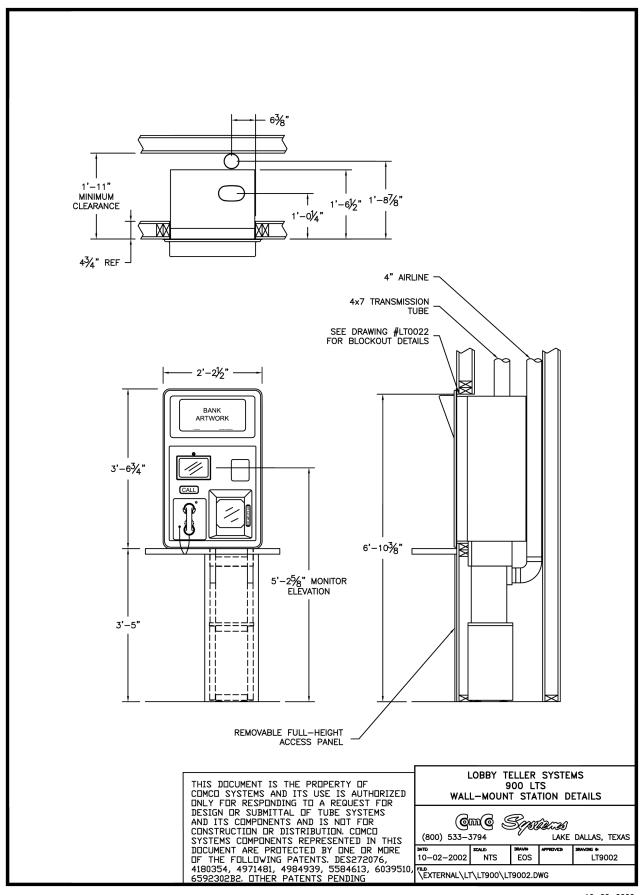
Carriers should be inspected regularly for signs of wear. Carriers landing hard at either LTS unit or Teller Chute may be a sign of worn air discs or rubbing bands on the carrier.

Replace air discs and/or rubbing bands as required.

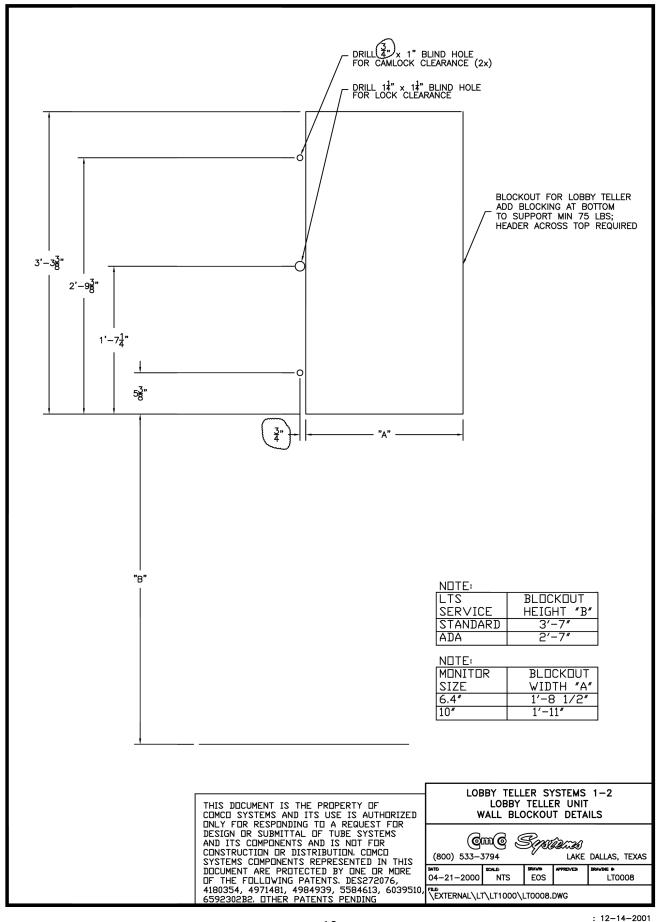
Lobby Teller Unit

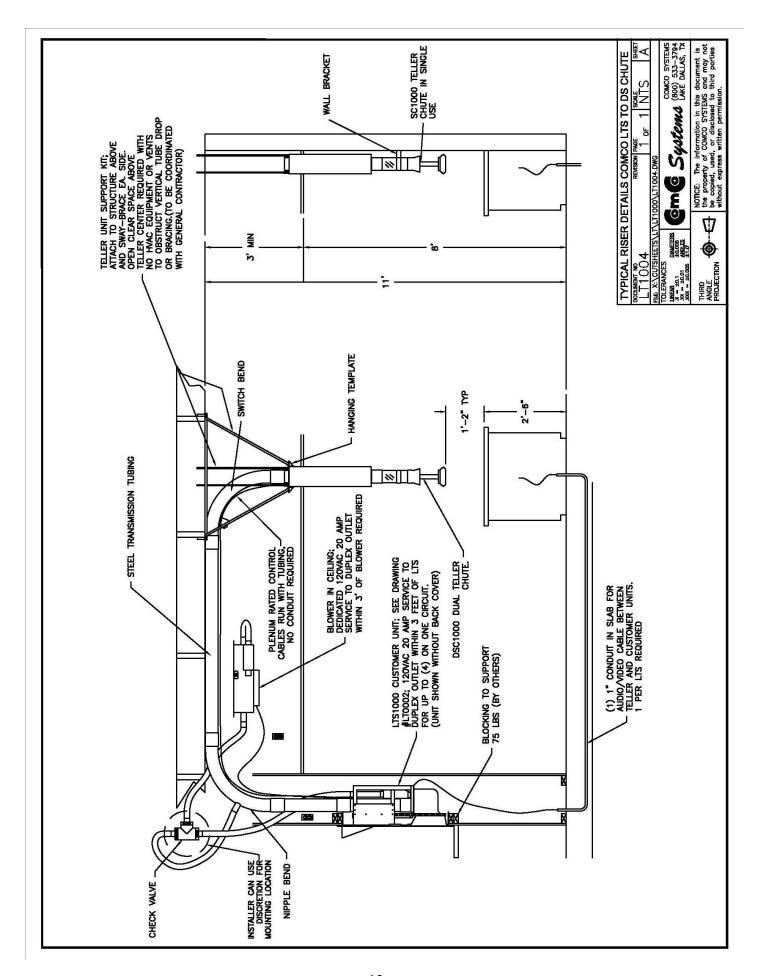
The Lobby Teller Unit door assembly *must be kept clean at all times* for proper operation. It is recommended that the bottom of the door track be cleaned and vacuumed often to guard against faulty door operation.

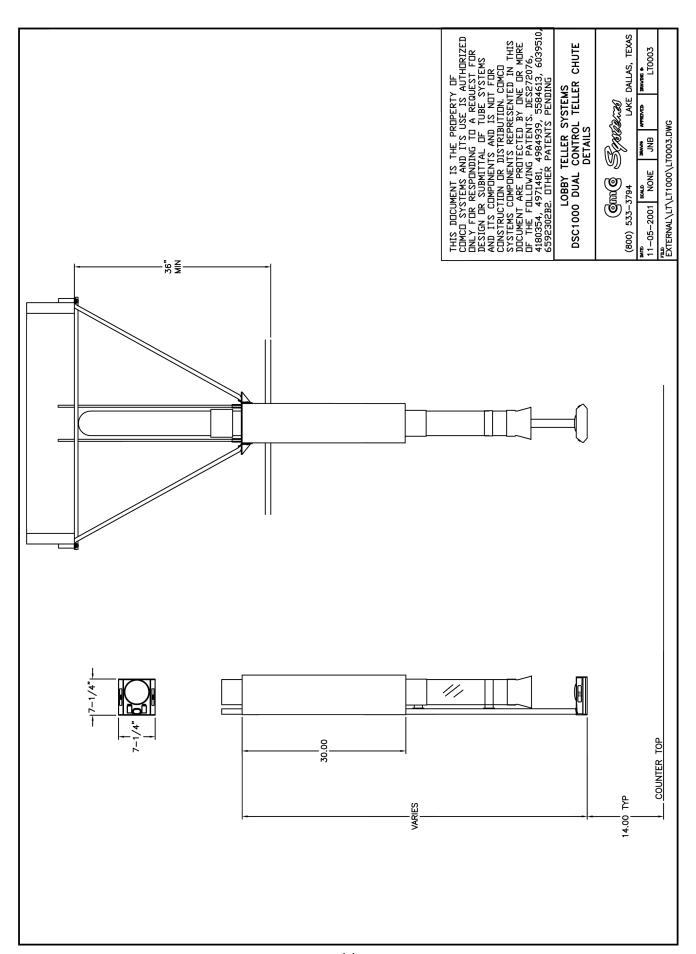




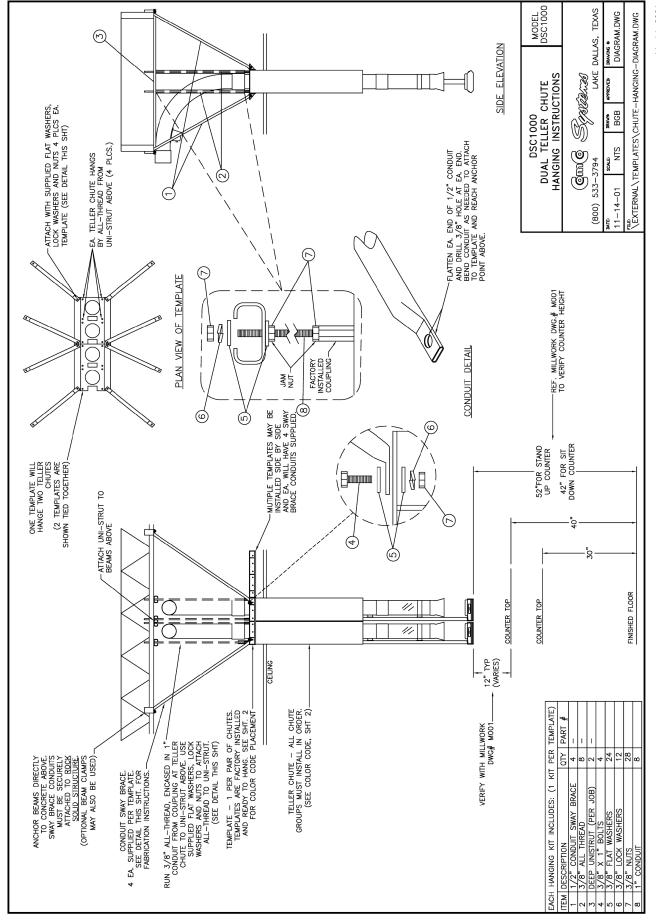
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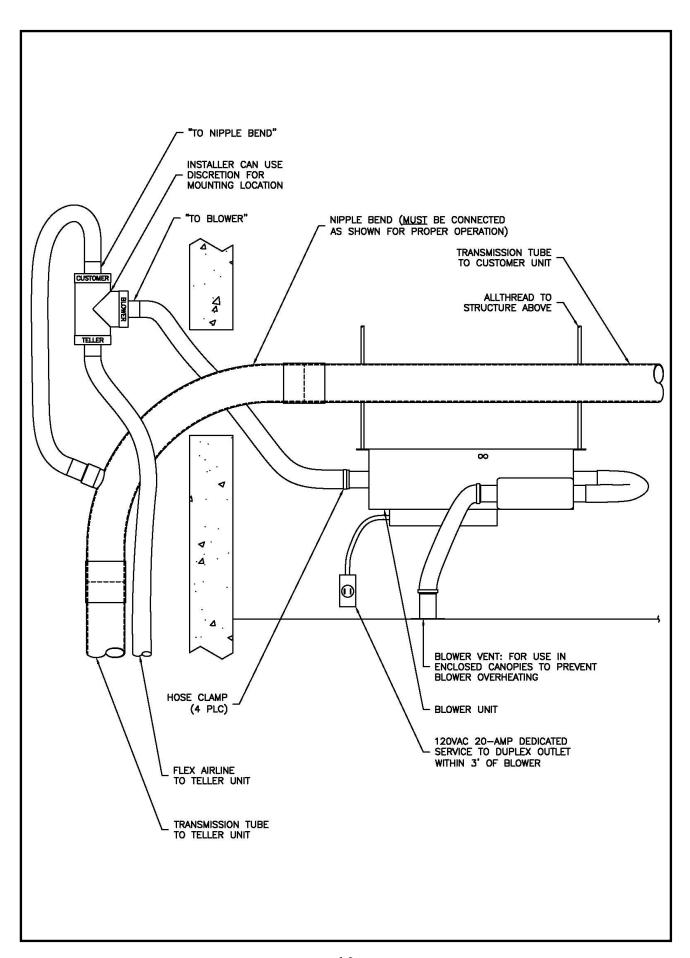


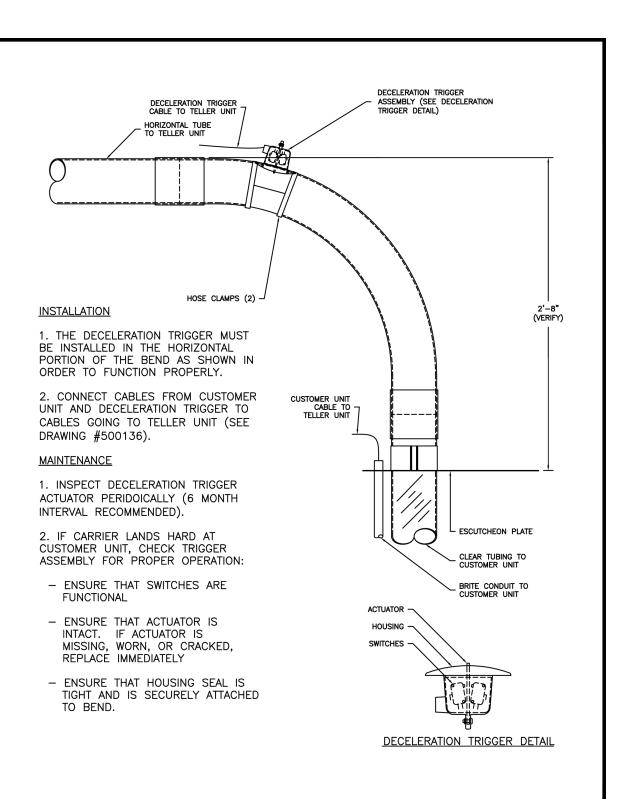






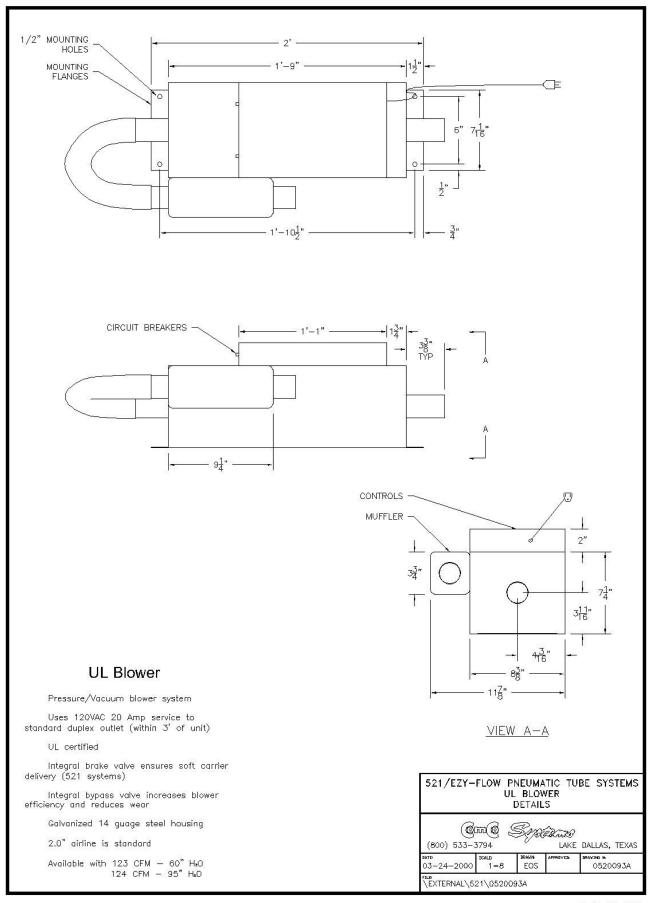




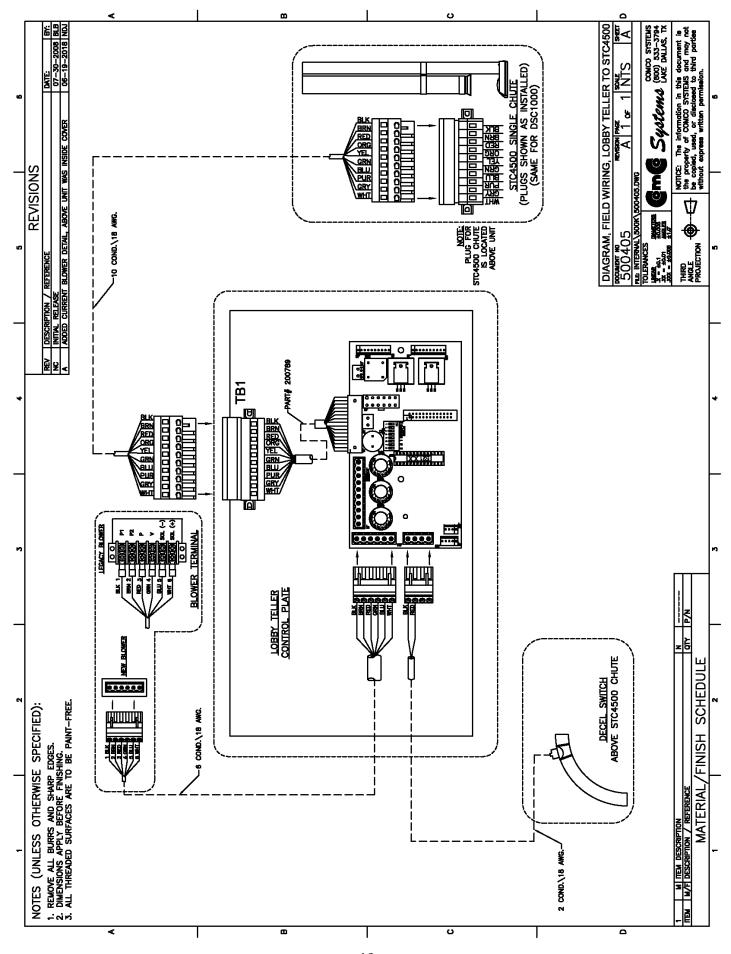


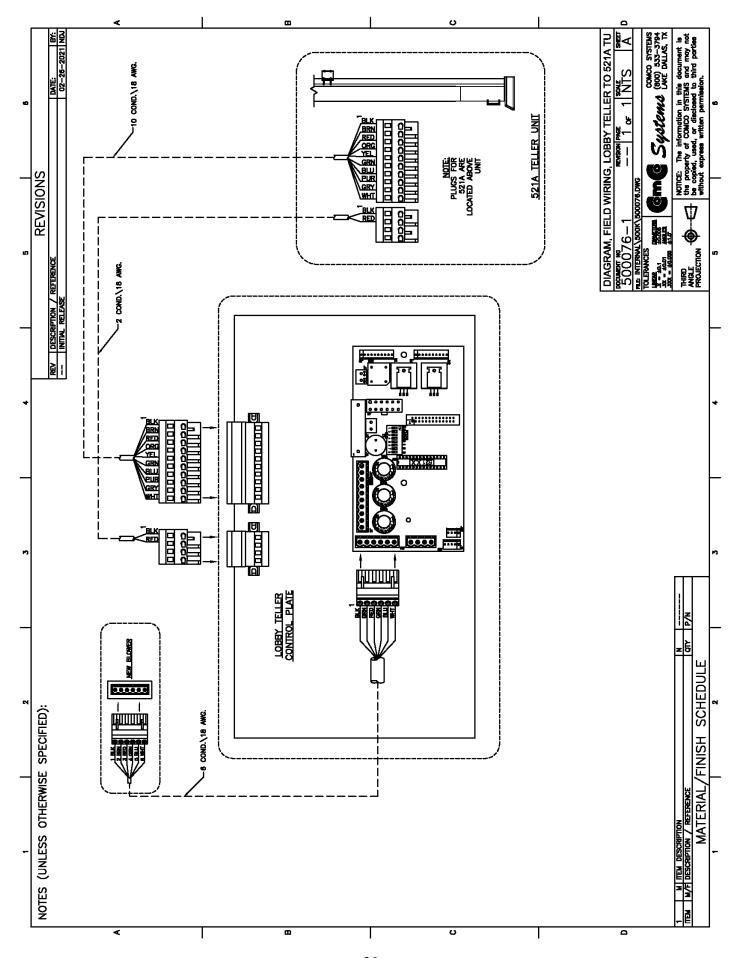
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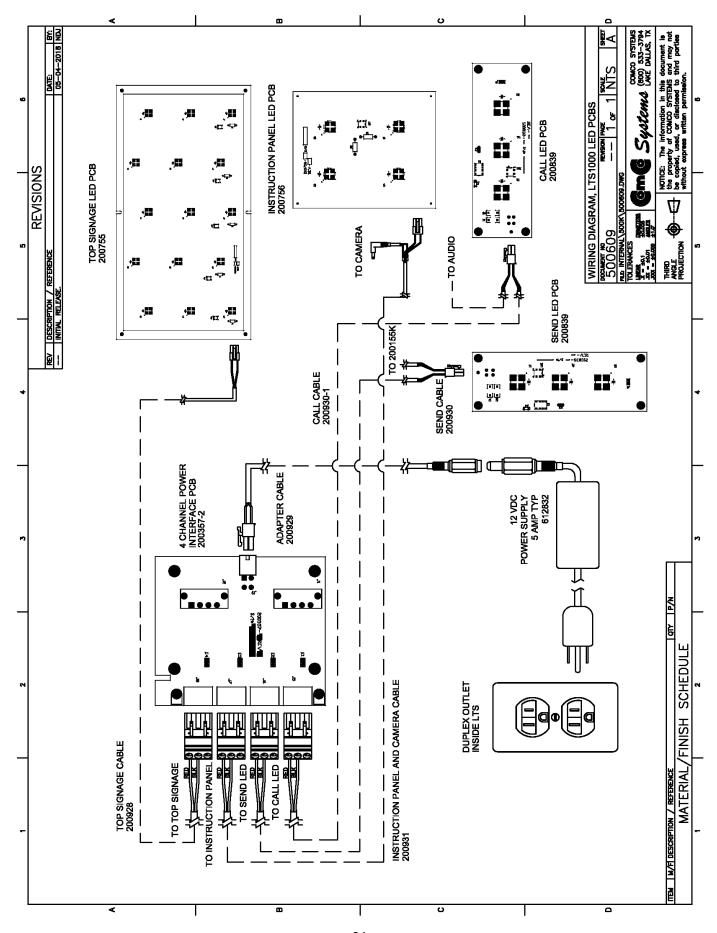
MODEL 521 PNEUMATIC TUBE SYSTEM SWITCH BEND INSTALLATION AND MAINTENENCE NOTES

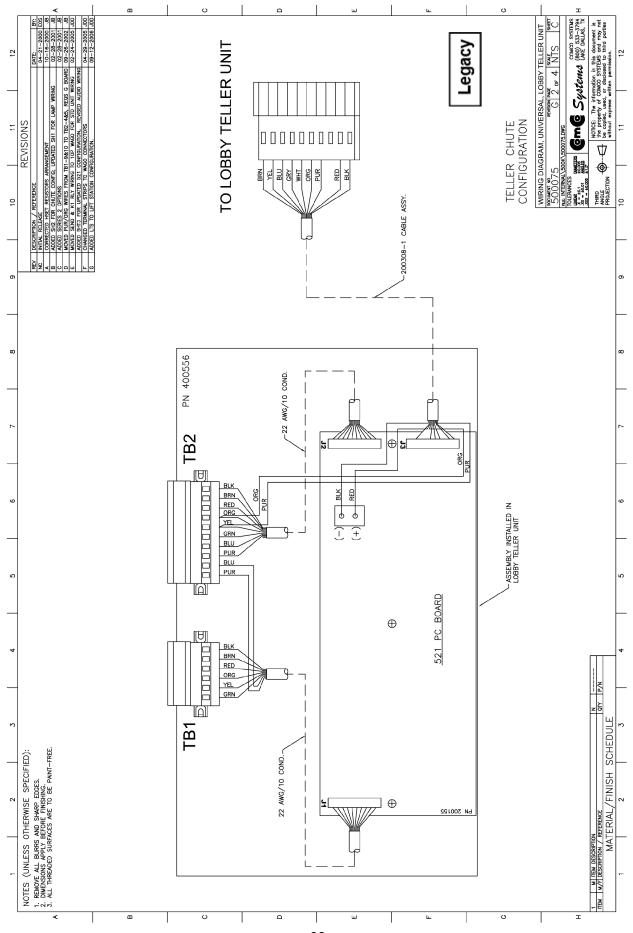


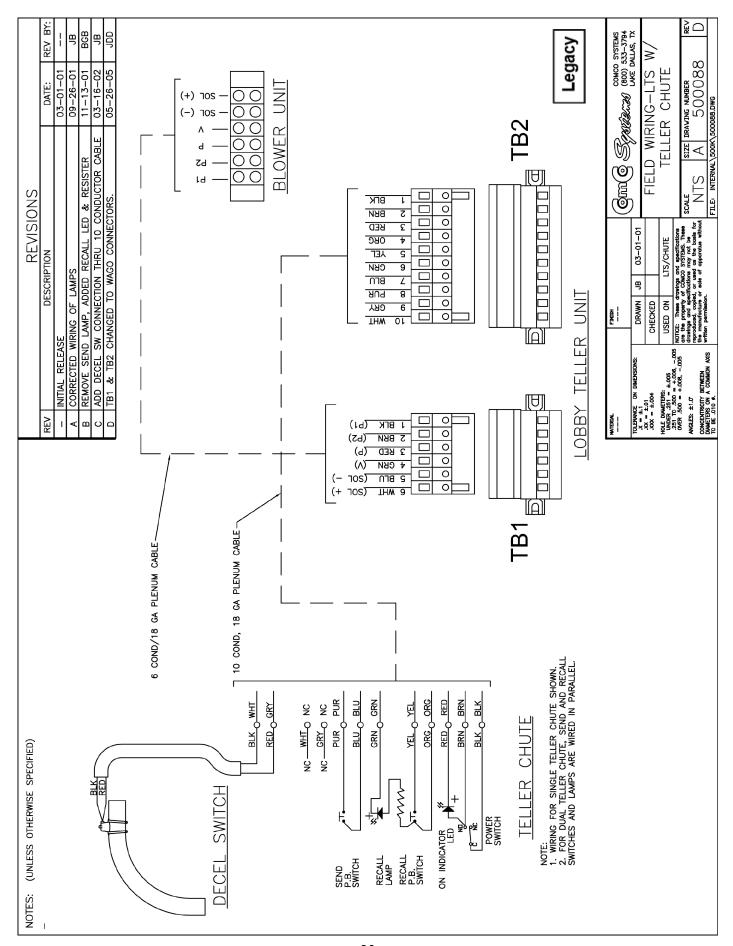
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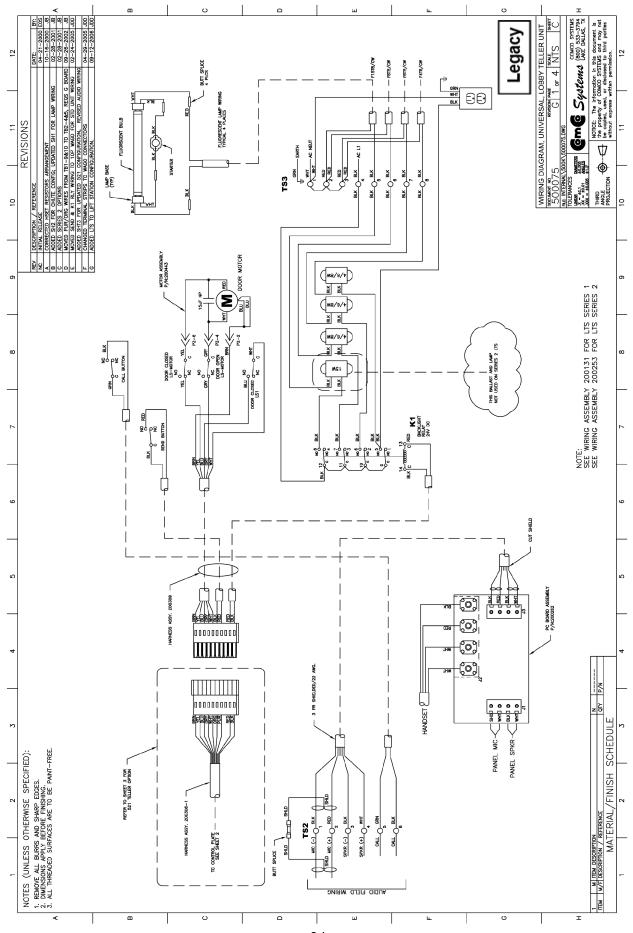


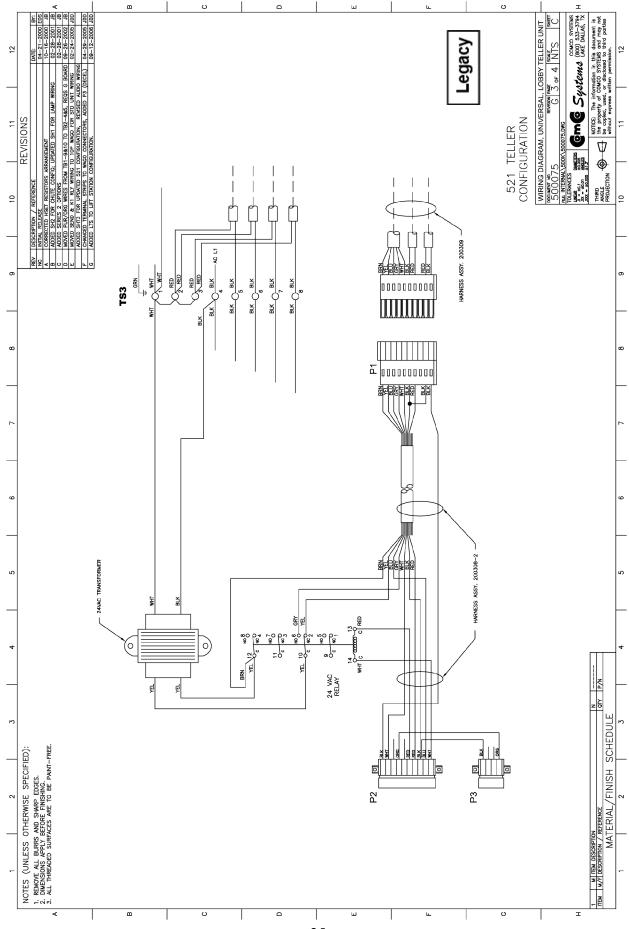


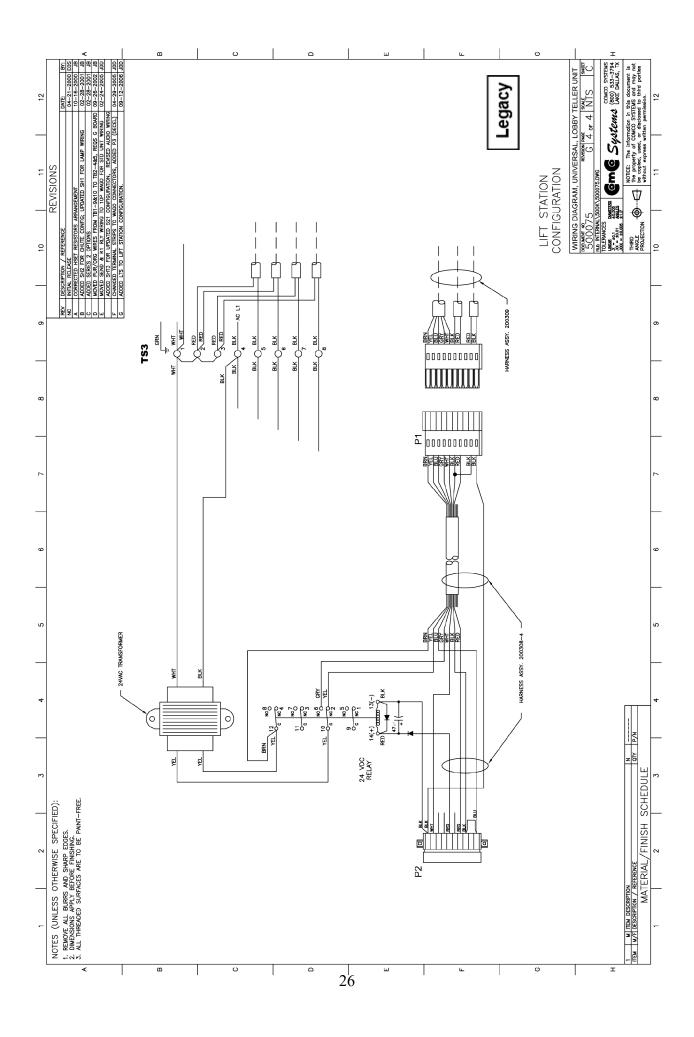


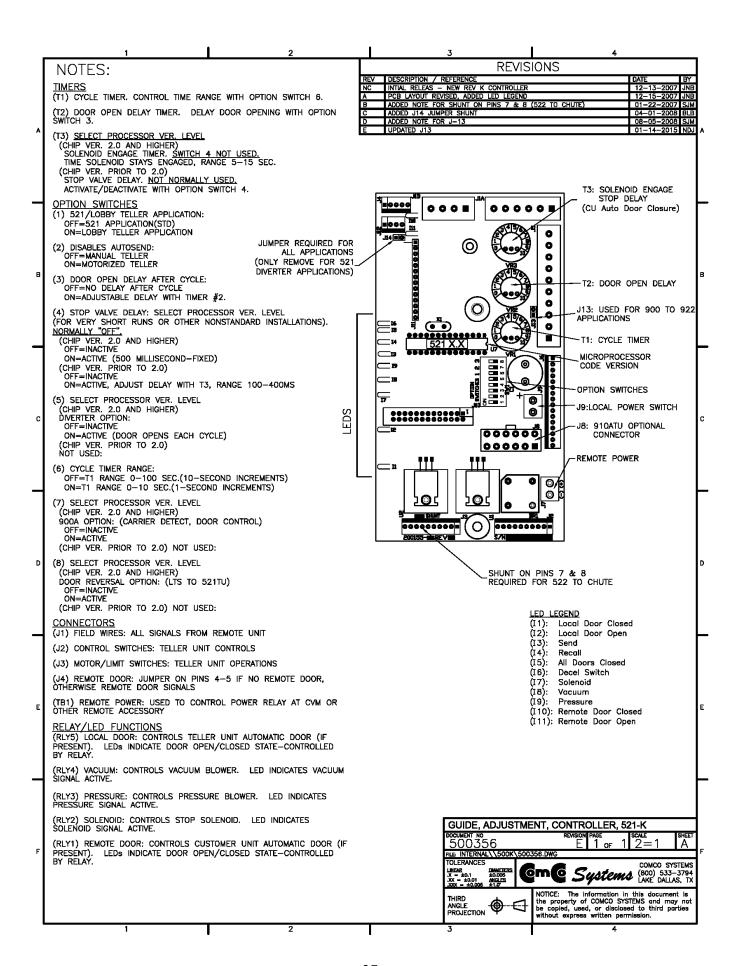


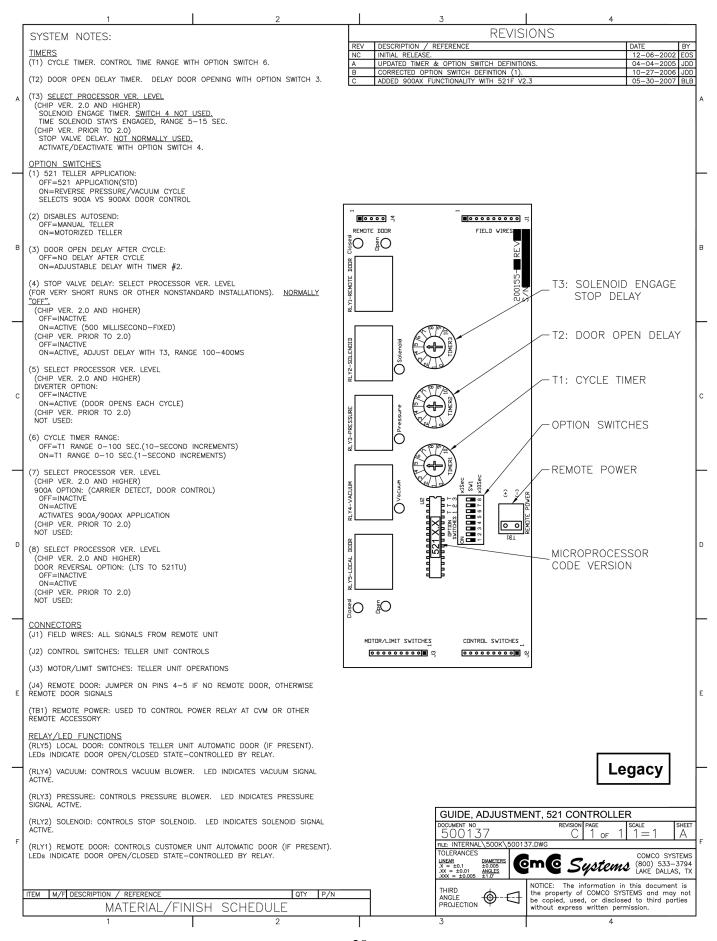












Lobby Teller Unit

	Mechanical Components	Usage
200037-2	Door cable – automatic teller	1
611609	Spring – door cable tension	1
400448	Motor sheave	1
-	Electrical Components	
200155	521 controller assembly	1
200357-2	4 Channel Power Interface	1
200755	Top Signage LED PCB	1
200756	Instruction Panel LED PCB	1
200839	Send/Call LED PCB	2
200928	Top Signage LED Cable	1
200929	Power Adapter Cable	1
200930	Send Cable	1
200930-1	Call Cable	1
700180	Call touch switch	1
700181	Send touch switch	1
200931	Instruction Panel & Camera Cable	1
612832	12Vdc 5 Amp Power Supply for LEDS	1
602209	Switch lamp	2
200443	Door motor – automatic teller	1
612202	Micro switch – small roller	5
612261	Micro hook switch(AVA Audio)	2
600657	1541 Hook switch & Handset assembly(Audio Authority)	1
606912	6" Florescent tube	2
606913	9" Florescent tube	1
606914	18" Florescent tube	1
606909	Florescent starter (15W)	
606910	Florescent starter (4W/6W/8W)	
200067-1	Speaker assembly	1
200728-1	Microphone assembly	1
200728-3	Microphone Ext. Harness	1
614012	10" CRT Monitor	1
614061	10" LCD Monitor	1
200279-2	Compact Camera – 2.9mm	1
609801	24VDC relay – 4PDT	1
600651	1520 Lane Station(Audio Authority)	1
	, , , , , , , , , , , , , , , , , , , ,	
	Trim	
400057	Carrier landing pad	1
	V 1	

Teller Chute

612243	Send switch – push button	4
200306	Power switch – toggle(DSC1000 Legacy)	1
200307	Recall switch – pushbutton(DSC1000 Legacy)	1
200671	Power switch(DSC1000)	1
200672	Recall switch(DSC1000)	1
200564	Foam landing pad	1
201078-1	STC4500 to LTS Keypad	1
200391-2	Power switch(STC4500)	1

Blower

200717	Solenoid control board	1
604040	Shoulder bolt – solenoid	1
611608	Spring – solenoid	1
400121	Valve actuator – solenoid	1
400120	Air disc – solenoid	1
600101	Blower – 123 CFM	2
600103	Blower – 124 CFM	2
609818	Solid-State Relay – 24V DC	2
612803	Transformer – 120V – 24V	1
		<u> </u>

Misc. Parts

400116-1	Check valve membrane – 4.0"	1
400116-2	Check valve membrane – 3.5"	1
200599	Deceleration trigger assembly	1
200693	Deceleration trigger actuator Kit	1

Carriers

602033	Carrier – 4.5" end opening	2
602013	Air ring – 4.25 3-ply – 4.50 EO carrier	2
602052	Wear band – Velcro – 4.5" (2 per carrier)	2